

HILLINGDON people

Local news from your council

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Hillingdon East ward 2024 edition



HILLINGDON
LONDON

Elephant Park

Putting our residents first in Hillingdon East

Welcome to your *Hillingdon People Local*, which highlights some of the things that the council has been doing across the borough and in your local area during the past two years.

A green and sustainable borough

Parks and green spaces

- The council received 67 Green Flag Awards – the most held by any local authority for the eleventh year running. Pole Hill Open Space, Hillingdon Court Park, Elephant Park and Knights Gardens retained their flags.
- During the past two years, 23,726 trees have been planted across the borough, including 4,697 in Hillingdon East.
- Gutteridge Woods is benefitting from a new conservation partnership between

the council, British Airways, Heathrow and London Wildlife Trust designed to protect wildlife.

- A pond was built in Hillingdon Court Park to combat flooding.

Delivering improvements to your area

- The council's ward budget scheme gives the borough's ward councillors funding annually to spend on local projects. These included:
 - Hillingdon Abbotts Football Club to purchase portable floodlights



PARKS AND GREEN SPACES

In Elephant Park, volunteers helped the council create a water meadow and a water course that previously flowed underground was exposed to create a ditch as an anti-flooding measure

The council's strategy outlines a commitment to putting residents first and ambition that Hillingdon is a safe, inclusive, green, more digital borough with a strong economy.

We have aligned content in this leaflet to the strategy to illustrate how the council is delivering improvements across the borough and in your ward. Find out more at www.hillingdon.gov.uk/council-strategy.



- North Hillingdon Toddler Group to purchase new play equipment and toys
- All Saints Church to help them celebrate the King's Coronation with a tea party
- Funding a summer and Christmas event for children and young adults with special educational needs and disabilities at Oak Wood School.

Find out more at www.hillingdon.gov.uk/wardbudgets.

- Each year, £1 million is spent on Chrysalis projects across the borough. In Hillingdon East, Hillingdon Abbotts Rugby Club received funding to repair the hard-surfaced standing areas near the clubhouse. Other improvements included a new path along the length of the pitch and vehicle gate.

Waste and recycling services

- The council continues to offer free, weekly and easy to use waste and recycling collections.
- In summer, following a successful trial, the council started to expand its food

waste recycling service to council-owned blocks of flats.

- Pink collection bins have been rolled out in libraries to offer residents another way to recycle their small electrical items, including at Oak Farm.

Reducing our carbon footprint

- As part of the council's commitment to being net zero by 2030, last July the council approved plans to deliver hundreds of charging points in the borough to meet demand as more drivers switch to electric vehicles.
- Last October, the council introduced a new road repair method which uses 80 per cent less energy than traditional asphalt repairs, 85 per cent less carbon and halves the overall cost of repairs.
- Green screens were installed at Oak Farm and St Bernadette Catholic primary schools.
- Hybrid wind and solar powered streetlights were installed on Long Lane near to the CO-OP.

Read more inside



COMMUNITIES CELEBRATE
Cllr Haggard and residents of Tudor Way celebrate the Queen's Platinum Jubilee

Thriving, healthy households



Investing in leisure facilities

- The council is investing £2.25 million in upgrading the borough's leisure centres to help local people stay active and healthy. Find your nearest centre at www.better.org.uk.

A new chapter for libraries

- The council agreed a five-year Library Strategy, setting out its commitment to providing a first-class service and ensuring it is efficient and sustainable for the future.
- During Christmas 2022 and 2023, Hillingdon libraries hosted more than 140 events and activities for residents of all ages, including a light-up Christmas card workshop and 'how to put on a panto' session for children.
- The council has partnered with charity Alive and Kicking to loan netballs, basketballs and footballs from Oak Farm Library.

Supporting young people and families

- Family hubs will be expanded boroughwide, building on existing services, such as children's centres, to offer enhanced and joined up support for families from pregnancy to adulthood within their local communities.
- A new Youth Offer was agreed, which will launch in April and reflect the diverse needs of today's young people by offering a more flexible format, delivering services locally using existing council buildings, family hubs and digital services.
- Hillingdon's Children's Services were judged one of the best in England, following an 'Outstanding' Ofsted report.
- The council's mobile and detached youth work team held targeted workshops at Oak Farm Library to support young people with issues,

including drugs and alcohol, relationships and managing money.

Supporting older residents

- Over-65s can benefit from free swimming and swimming lessons, free allotments, a winter heater loan scheme and MOVES exercise classes. Over-75s can also receive the TeleCareLine service for free.
- The council launched a falls prevention toolkit to help older people identify risks that could affect them as well as offering practical steps to reduce them, with workshops taking place at Oak Farm Library.
- The council holds weekly strength and balance classes at Michael Shersby House and Oak Farm Library and chairrobics classes at Oak Farm Library.
- Residents and carers living with dementia can access a range of council support, including a coffee morning at Oak Farm Library on Thursdays.
- Regular Tovertafel sessions are also held at Oak Farm Library.

Promoting health

- The council organised more than 100 events in local libraries to mark last February's National Heart Month, including health checks and free activities to improve fitness. It included a talking therapies workshop at Oak Farm Library.
- On Sundays, the council funds free Our Parks bootcamp training sessions at Hillingdon Court Park.
- The council's commissioned smoking cessation, substance misuse and sexual and reproductive health services, NHS Health Checks, Health Lifestyle Action programme and the NHS Healthy Start scheme are providing health support to residents. For more details visit www.hillingdon.gov.uk/health.

Safe and strong communities



Keeping residents safe

- A licence holder on Ryefield Avenue and a shop assistant were fined for selling alcohol to children.
- The council's CCTV team has installed additional cameras on Lees Road junction, Uxbridge Road to offer increased protection to residents and retail outlets.
- This financial year, our fraud team identified savings related to fraud and prevented the loss of more than £9.6 million. If you suspect that someone is committing fraud against the council, report it at www.hillingdon.gov.uk/report-fraud.
- The council repaired an alley gate adjacent to Denecroft Crescent.

- The council's private sector housing team regularly carries out inspections to investigate disrepair in privately rented properties and to combat landlords providing potentially hazardous living conditions.

New homes for residents

- Four new four-bed homes are being delivered on the site of former garages at Petworth Gardens to bolster the council's provision of larger homes. Works are due to complete in May.
- A new gated development in Nelson Road completed, comprising four four-bedroom homes and two three-bedroom homes.



Two of the new homes in Nelson Road

Improving social and private housing

- As part of the Social Housing Decarbonisation Fund, the council has improved the energy-efficiency of 157 homes across the borough by installing loft insulation, double glazing, heat recovery extractor fans and new roofs.

A digital-enabled, modern, well-run council



Communities celebrate and mourn

- Communities celebrated the Queen's Platinum Jubilee, with the council supporting residents to hold street parties at Richmond Avenue, Merton Avenue, Victoria Avenue, Paget Road, Lynhurst Crescent and Tudor Way.
- The borough united to mourn the death of Queen Elizabeth II, with a book of condolence and space to leave floral tributes opened for residents at the Civic Centre, Uxbridge.
- Hillingdon marked the Coronation of King Charles III, with the council supporting street parties at Berkeley Road, Lynhurst Crescent, Merton Avenue, Tudor Way and Paget Road.

Fighting ULEZ expansion

- Hillingdon launched a Judicial Review, alongside other councils, to challenge Transport for London and the Mayor of London's decision to expand the Ultra Low Emission Zone (ULEZ) to outer London because of significant concerns about its social and economic impact. Although the challenge was dismissed by the High Court, our fight continues by lobbying government.

Cost of living support

- In response to cost of living pressures, the council continues to offer and promote a range of initiatives to support residents, including the Household

Support Fund. Find out more at www.hillingdon.gov.uk/cost-of-living.

- The council's Holiday Activities and Food programme supports families by providing activities for children in receipt of free school meals during the school holidays, with 2023 the most extensive yet.
- Warm welcome centres and an activities programme are in operation across the borough during winter.

Modernising services

- 153,000 residents have registered for a MyAccount and are contacting us online. Find out more at www.hillingdon.gov.uk/myaccount.
- The council introduced a new voice-automated call centre system, which supports the caller by providing a digital link to make a report or to request information quickly without having to queue on the phone. Since then, digital transactions have increased by 76 per cent.
- A new digital parking permit system was introduced to help residents and businesses apply for and renew permits.
- PayByPhone launched across the borough, giving residents the added option of paying for their parking 'on the go' using an app on their phone. Find out more at www.hillingdon.gov.uk/paybyphone.

A thriving economy



Roads, footpaths and street lighting

- Part of the footpath on Sutton Court Road and parts of the carriageway on Long Lane and Mellow Lane West were resurfaced.
- Christmas lamp columns were installed on Blenheim Parade, Byron Parade, Marlborough Parade, New Broadway Parade, Hillingdon Circus, Ryefield Avenue and Sutton Court Road.
- A series of dropped kerbs were introduced along Long Lane to make the parade of shops more accessible.
- Our street lighting replacement programme replaces street lighting columns at the end of their life, gullies on highways are cleaned either

annually, six-monthly or three-monthly, and faded line markings are repainted as necessary.

Investing in town centres

- The council invested £460,000 to transform Sutton Court Road Parade into a vibrant shopping area to boost footfall and enhance the local area for residents. Improvements include signage on the external façade of the parade; a new central boulevard with landscaping and dual lantern lighting; new paving; upgrades to street furniture including bins and cycle stands and the screening of utility cabinets. A new 'stop and shop' parking scheme has also been introduced to encourage passing trade.



INVESTING IN TOWN CENTRES
The council invested £460,000 to transform Sutton Court Road Parade

Contacting your Hillingdon East ward councillors



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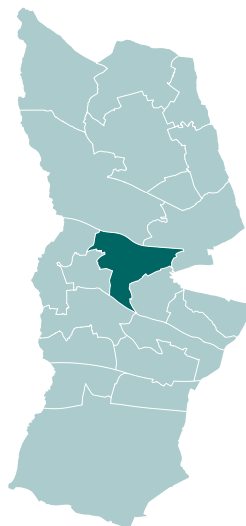
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