

HILLINGDON people

Local news from your council

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The Gardens Cafe

Eastcote ward 2024 edition



HILLINGDON
LONDON

Eastcote House Gardens

Putting our residents first in Eastcote

Welcome to your *Hillingdon People Local*, which highlights some of the things that the council has been doing across the borough and in your local area during the past two years.

A green and sustainable borough

Parks and green spaces

- Bessingby Park, Warrender Park, Highgrove Woods, Long Meadow, Eastcote House Gardens and Eastcote War Memorial retained their flags.
- During the past two years, 23,726 trees have been planted across the borough.
- A swale, anti-flooding scheme, was installed on the eastern side of Bessingby Park.
- The Friends of Eastcote House Gardens won several awards in the 2022 and 2023 London In Bloom competitions.

Delivering improvements to your area

- The council's ward budget scheme gives the borough's ward councillors funding annually to spend on local projects. These included:
 - St Lawrence Church to refurbish and modernise its kitchen
 - Deane Park Bowls Club to purchase a defibrillator
 - Eastcote House Gardens to remove old trees and plant new ones in the wild orchard



SPRING MAKEOVER

The council's award-winning rain gardens along Field End Road, which help prevent localised flooding, were given a £12,000 makeover with hundreds of new plants

The council's strategy outlines a commitment to putting residents first and ambition that Hillingdon is a safe, inclusive, green, more digital borough with a strong economy.

We have aligned content in this leaflet to the strategy to illustrate how the council is delivering improvements across the borough and in your ward. Find out more at www.hillingdon.gov.uk/council-strategy.



- Newnham Infant School to redevelop the outdoor nature area and create calm/quiet zones in the playground
- Pembroke Park estate on Coleridge Drive to install a toddler swing
- 5th Eastcote Methodist Church Guides to help fund a trip to Paris.

Find out more at www.hillingdon.gov.uk/wardbudgets.

- Each year, £1 million is spent on Chrysalis projects across the borough – from buying new playground equipment to the refurbishment of community buildings on council-owned land. The council refurbished Bessingby Park Bowls Club ground's retaining wall and installed additional spectator seating. Find out more at www.hillingdon.gov.uk/chrysalis.

Waste and recycling services

- The council continues to offer free, weekly and easy to use waste and recycling collections. Find out more at www.hillingdon.gov.uk/rubbishandrecycling.

Reducing our carbon footprint

- As part of the council's commitment to being net zero by 2030, last July the council approved plans to deliver hundreds of charging points in the borough to meet demand as more drivers switch to electric vehicles.
- Last October, the council introduced a new road repair method which uses 80 per cent less energy than traditional asphalt repairs, 85 per cent less carbon and halves the overall cost of repairs.
- Work took place to replace defunct, electrically lit bollards with zero-emission, reflective versions made from recycled materials.

Read more inside



COMMUNITIES CELEBRATE
Residents of Deerings Drive celebrate the Queen's Platinum Jubilee

Safe and strong communities

Keeping residents safe

- 91 per cent of food premises in Eastcote ward are rated 4 (good) or 5 (very good) under the Food Hygiene Rating Scheme.
- The directors of an Eastcote newsagents were ordered to pay more than £8,000 after selling a vape to a 15-year-old and for supplying illegal, oversized vapes.
- The council's planning enforcement team served a notice on a business owner on Black Horse Parade for an unauthorised illuminated advertising board. The owner removed the sign replacing it with one which was in keeping with the area.
- Five of the council's car parks Devon Parade, Devonshire Lodge, Highgrove Pool, North View and Oak Grove have retained their Park Mark Safer Parking award status for demonstrating rigorous safety standards.
- The Eastcote Parking Management Scheme Zone E2 has been extended to Windermere Avenue (between Sunningdale Avenue and the southern junction with Woodland Avenue). In addition, Zone E has also been extended on Lowlands Road (between Devonshire

Road and The Link), Maple Close and Meadow Way.

- This financial year, our fraud team identified savings related to fraud and prevented the loss of more than £9.6 million. If you suspect that someone is committing fraud against the council, report it at www.hillingdon.gov.uk/report-fraud.

Improving social and private housing

- Across Hillingdon, 2,619 energy-efficient gas boilers were installed in council homes.
- To improve fire safety, 516 council flats across the borough had their front doors replaced and 268 communal fire doors were replaced.
- The warden call system at Missouri Court sheltered housing scheme was upgraded to ensure residents can seek help when they need it. Roof repairs were also carried out and communal areas redecorated.
- The council's private sector housing team regularly carries out inspections to investigate disrepair in privately rented properties and to combat landlords providing potentially hazardous living conditions.



PARKS AND GREEN SPACES
Cllr Bianco and Cllr Lavery at the swale in Bessingby Park

A thriving economy

Road, footpath and street lighting improvements

- Parts of the footpaths on Field End Road and Myrtle Avenue were resurfaced and parts of the carriageway on High Road, North View and Field End Road were resurfaced.
- A Christmas tree was erected in Eastcote town centre and Christmas lights were installed on lamp columns on Field End Road.
- Our street lighting replacement programme replaces street lighting columns at the end of their life, gullies on highways are cleaned either annually, six-monthly or three-monthly,

and faded line markings are repainted as necessary.

- In summer 2023, outdoor seating areas (known as 'parklets') outside Francesca Cakes and Lahore restaurant along Field End Road were made permanent to encourage footfall to the area. They also include planters and a green roof to help offset vehicle emissions.

Learn with Hillingdon

- The council offers hundreds of part-time day, evening and weekend courses for people aged over 19. Delivered at our centres, in the community and virtually, many of our courses are fully funded by the government. Find out more at www.hillingdon.gov.uk/adultlearning.

Thriving, healthy households

Investing in leisure facilities

- Highgrove Pool and Fitness Centre benefitted from £1 million from the council's £2.25 million leisure centre investment programme to refurbish its health and fitness areas, changing rooms, reception and create a new sauna and steam rooms.

A new chapter for libraries

- The council agreed a five-year Library Strategy, setting out its commitment to providing a first-class service and ensuring it is efficient and sustainable for the future.
- During Christmas 2022 and 2023, Hillingdon libraries hosted more than 140 events and activities for residents of all ages, including a light-up Christmas card workshop and Christmas Tiny Tales storytime at Eastcote Library.

Supporting young people and families

- Family hubs will be expanded boroughwide, building on existing services, such as children's centres, to offer enhanced and joined up support for families from pregnancy to adulthood within their local communities.
- A new Youth Offer was agreed, which will launch in April and reflect the diverse needs of today's young people by offering a more flexible format, delivering services locally using existing council buildings, family hubs and digital services.
- The council's Summer Activity Programme was a chance for young people to have fun, make friends, learn skills and build confidence.
- Eastcote House Gardens held a Heritage Open Day and classic car rally in 2022 and 2023.

Supporting older residents

- Over-65s can benefit from free swimming and swimming lessons, free

- allotments, a winter heater loan scheme and MOVES exercise classes. Over-75s can also receive the TeleCareLine service for free.
- Residents and carers living with dementia can access a range of council support and activities, including reminiscence sessions, chair exercise, bingo and music.

Promoting health

- The council organised more than 100 events in local libraries to mark last February's National Heart Month, including health checks, talking therapy sessions and free activities to improve fitness. It included a heart-themed treasure hunt at Eastcote Library.
- The council organises a range of events for residents at Eastcote House Gardens as well as mindful walks.
- On Saturdays, free coach-led group tennis sessions for families and individuals take place at Cavendish Recreation Ground.
- The council's commissioned smoking cessation, substance misuse and sexual and reproductive health services, NHS Health Checks, Health Lifestyle Action programme and the NHS Healthy Start scheme are providing health support to residents. For more details visit www.hillingdon.gov.uk/health.



Events, including Mindful Walks, are held at Eastcote House Gardens

A digital-enabled, modern, well-run council

Communities celebrate and mourn

- Communities celebrated the Queen's Platinum Jubilee, with the council supporting residents to hold street parties at St Lawrence Drive, Myrtle Avenue, Acacia Avenue, Windermere Avenue, Warren Drive, Sunningdale Avenue, Hoylake Gardens, Pine Gardens, Broadhurst Gardens, Deane Way, Deane Croft Road, Wood Rise, Ivy Close, Devonshire Road and Lowlands Road, and Deerings Drive. A crown-making activity for children aged four to seven took place at Eastcote Library.
- The borough united to mourn the death of Queen Elizabeth II, with a book of condolence and space to leave floral tributes opened for residents at the Civic Centre, Uxbridge.
- Hillingdon marked the Coronation of King Charles III, with the council supporting street parties at Deane Way and Hawthorne Avenue, Pine Gardens, Acacia Avenue, Greencroft Avenue, Windermere Avenue, Sunningdale Avenue, Coombe Drive, Boundary Road, Deane Croft Road, Devonshire Road and Lowlands Road, Deerings Drive, The Glen and St Lawrence Drive.

Fighting ULEZ expansion

- Hillingdon launched a Judicial Review, alongside other councils, to challenge Transport for London and the Mayor of London's decision to expand the Ultra Low Emission Zone (ULEZ) to outer London because of significant concerns about its social and economic impact. Although the challenge was dismissed

by the High Court, our fight continues by lobbying government.

Cost of living support

- In response to cost of living pressures, the council continues to offer and promote a range of initiatives to support residents, including the Household Support Fund. Find out more at www.hillingdon.gov.uk/cost-of-living.
- The council's Holiday Activities and Food programme supports families by providing activities for children in receipt of free school meals during the school holidays.
- Warm welcome centres and an activities programme are in operation across the borough during winter.

Modernising services

- 153,000 residents have registered for a MyAccount and are contacting us online. Find out more at www.hillingdon.gov.uk/myaccount.
- The council introduced a new voice-automated call centre system, which supports the caller by providing a digital link to make a report or to request information quickly without having to queue on the phone. Since then, digital transactions have increased by 76 per cent.
- A new digital parking permit system was introduced to help residents and businesses apply for and renew permits.
- PayByPhone launched across the borough, giving residents the added option of paying for their parking 'on the go' using an app on their phone. Find out more at www.hillingdon.gov.uk/paybyphone.

Contacting your Eastcote ward councillors



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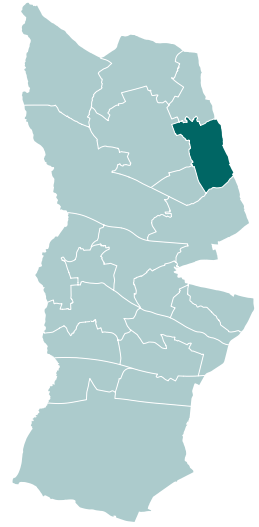
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